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ARIZONA CORPORATION COMMISSION

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AZ CORP COMMISSION
DOCKET CONTROL

TO: DOCKET CONTROL

RE: BN Leasing dba Aubrey Water Company

DOCKET NO. W-03476A-15-0286

Please docket the attached 12 customer comments OPPOSING the proposed Rate increase for this company.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

NOV 10 2015

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Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan Phone: <<< REDACTED >>> Opinion Date: 11/9/2015
 Opinion Number: 2015 - 127304 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Opposed Closed Date: 11/9/2015 2:14 PM

First Name: Catherine Last Name: n/a Account Name: Catherine n/a
 Address:
 City: Seligman State: AZ Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) Division: Water

Nature Of Opinion

Docket Number: W-03476A-15-0286 Docket Position: Against

Customer left a v/m message that she was very opposed to the proposed rate increase. She is on a fixed income and that size increase would be a hardship.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Deborah Reagan	Telephone	Investigation
Comments entered for the record and filed with Docket Control.			

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 2015 NOV 10 P 2:22
 AZ CORP COMMISSION
 DOCKET CONTROL

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127292 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 9:58 AM

First Name: Grant **Last Name:** Austill **Account Name:** Grant Austill
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Opposed to rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation

Opinion noted and filed in Docket W-03476A-15-0286. closed

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127291 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 9:57 AM

First Name: Robert **Last Name:** Birchum **Account Name:**
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Opposed to rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation

Opinion noted and filed in Docket W-03476A-15-0286. closed

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127289 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 9:55 AM

First Name: Sherry **Last Name:** Caballeros **Account Name:** Sherry Caballeros
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against
Opposed to rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation

Opinion noted and filed in Docket W-03476A-15-0286. closed

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127295 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 10:32 AM

First Name: David **Last Name:** Austill **Account Name:** David Austill
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337
Home: <<< REDACTED >>>

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against
Opposed to any rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation

Docketed and noted for the record.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127297 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 10:41 AM

First Name: Sally **Last Name:** Dexter **Account Name:** Sally Dexter
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337
Home: <<< REDACTED >>>

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Customer is opposed to the Company's requested rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation

Docketed and noted for the record.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127298 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 10:54 AM

First Name: Edward **Last Name:** Johnson **Account Name:** Edward Johnson
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Caller has several homes in Seligman and he also has commercial and hauls water. Caller is Opposed to rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation

Opinion noted and filed in Docket W-03476A-15-0286. closed

W-03476A-15-0286

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127299 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 10:54 AM

First Name: Steve **Last Name:** Beckman **Account Name:** Steve Beckman
Address:
City: **State:** **Zip Code:**

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Customer is disgusted with the Company current rate request. He states that the Company is always asking for money for repairs but never does repairs. The people who reside here live on a shoe string budget and asking to triple their water rate is lunacy.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation

Docketed and noted for the record.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127296 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 10:31 AM

First Name: Melissa **Last Name:** Swick **Account Name:** Melissa Swick
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water

Nature Of Opinion

Docket Number: W-03476A-15-0286

Customer is opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127284 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 8:51 AM

First Name: Diana **Last Name:** Crum **Account Name:** Diana Crum
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337
Home: <<< REDACTED >>>

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Per the customer, she hauls her own water and is concerned with the Company's rate increase request. She states that the folks around this area are already struggling to meet their daily needs and a rate increase of this amount will only add another burden to the strain that people are already feeling, especially those on a fixed income.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation

Docketed and noted for the record.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127301 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 11:31 AM

First Name: Carolyn **Last Name:** Burchard **Account Name:** Carolyn Burchard
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337
Home: <<< REDACTED >>>

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Customer is a bulk rate customer. She is opposed to the current rate request by the Company.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation

Docketed and noted for the record.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127306 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 2:32 PM

First Name: Wil **Last Name:** Campbell **Account Name:** Wil Campbell
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Caller is a metered residential and agricultural customer. He is opposed to the proposed rate increase by Aubrey Water Co.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation

Opinion noted and filed in Docket No. W-03476A-15-0286. closed
